

## Knight Foundation School of Computing and Information Sciences

**Course Title:** Introduction to Human-Computer Interaction

**Date:** 12/16/2022

**Course Number:** CEN 3721

**Number of Credits:** 3

<b>Subject Area:</b> Computer Systems	<b>Subject Area Coordinator:</b> Antonio Hernandez <b>email:</b> <a href="mailto:antherna@fiu.edu">antherna@fiu.edu</a>
<b>Catalog Description:</b> Fundamental concepts of human-computer interaction, cognitive models, user-centered design principles and evaluation, emerging technologies.	
<b>Textbook:</b> About Face 4.0: The Essentials of Interactive Design, Cooper, Reimann, Noessel, Cronin, Wiley (4 <sup>th</sup> edition, ISBN 9781118766576), Designing with the Mind in Mind: Simple Guide to Understanding User Interface Design Guidelines, Johnson, Elsevier (ISBN: 9780128182024)	
<b>References:</b> The Humane Interface Raskin, Addison-Wesley, (ISBN: 0201379376)	
<b>Prerequisites Courses:</b> <a href="#">COP 2210</a> or <a href="#">COP 2250</a> or equivalent	

Type: Required (CY, IT)

Prerequisites Topics:

- Basics of perception, cognition, and memory
- Basic program control structures
- Basic concepts of data organization

Course Outcomes:

1. Apply the essentials of computer system design [Apply]
2. Examine human-centered computing concepts and principles [Analyze]
3. Practice principles and practices of interactive system design [Apply]
4. Recognize the human information processing mechanisms [Remember]
5. Employ computer interaction design for single user interaction [Apply]
6. Define embodied, situated and distributed cognition [Remember]
7. Employ techniques of interactive design to ensure high usability [Apply]
8. Analyze the psychological foundations for interactive system design of the future [Analyze]
9. Assess how interactive design affects the security of the computer system [Evaluate]
10. Analyze the security features commonly used in interactive system design to preserve security [Analyze]

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**Association between Student Outcomes and Course Outcomes**

<b>BS in Computing: Student Outcomes</b>	<b>Course Outcomes</b>
1) Analyze a complex computing problem and to apply principles of computing and other relevant disciplines to identify solutions.	1, 4, 6
2) Design, implement, and evaluate a computing-based solution to meet a given set of computing requirements in the context of the program's discipline.	2, 7
3) Communicate effectively in a variety of professional contexts.	
4) Recognize professional responsibilities and make informed judgments in computing practice based on legal and ethical principles.	3, 8
5) Function effectively as a member or leader of a team engaged in activities appropriate to the program's discipline.	
<b>Program Specific Student Outcomes</b>	
6) Apply computer science theory and software development fundamentals to produce computing-based solutions. [CS]	
6) Apply security principles and practices to maintain operations in the presence of risks and threats. [CY]	5, 9, 10
6) Use systemic approaches to select, develop, apply, integrate, and administer secure computing technologies to accomplish user goals. [IT]	5, 9, 10

**Assessment Plan for the Course and how Data in the Course are used to assess Student Outcomes**

Student and Instructor Course Outcome Surveys are administered at the conclusion of each offering, and are evaluated as described in the School's Assessment Plan:

<https://abet.cis.fiu.edu/>

**Outline**

<b>Topic</b>	<b>Number of Lecture Hours</b>	<b>Outcome</b>
<ul style="list-style-type: none"> <li>• Essential Interactive Design System                             <ul style="list-style-type: none"> <li>○ Varieties of interactive Systems</li> <li>○ Framework for design</li> <li>○ Skills of the interactive systems designer</li> <li>○ Importance of human-centered computing</li> </ul> </li> <li>• People, Activities and Contexts                             <ul style="list-style-type: none"> <li>○ Accessibility, Usability, Acceptability, Engagement</li> <li>○ Design Principles</li> </ul> </li> </ul>	7	1,2
<ul style="list-style-type: none"> <li>• Understanding People 1: Introduction to cognitive psychology and human information processing                             <ul style="list-style-type: none"> <li>○ Seven-stage activity</li> <li>○ Memory</li> <li>○ Attention</li> <li>○ Visual perception</li> <li>○ Gestalt laws of perception</li> <li>○ Depth perception</li> <li>○ Color</li> <li>○ Mental models</li> <li>○ Virtual reality</li> </ul> </li> </ul>	4	2,4
<ul style="list-style-type: none"> <li>• Supporting Single User Interaction                             <ul style="list-style-type: none"> <li>○ User interfaces</li> <li>○ Graphical user interfaces</li> <li>○ Input devices</li> <li>○ Output devices</li> <li>○ Multimodal Human-Computer Interfaces</li> </ul> </li> </ul>	4	2,5
<ul style="list-style-type: none"> <li>• Understand People 2 : Embodied, Situated and Distributed Cognition                             <ul style="list-style-type: none"> <li>○ Ergonomics</li> <li>○ Avatars</li> <li>○ Embodied Conversational Agents</li> <li>○ Affordance</li> </ul> </li> </ul>	5	4,8
<ul style="list-style-type: none"> <li>• Activities and Contexts of Interactive Systems Design                             <ul style="list-style-type: none"> <li>○ Scenarios</li> <li>○ Requirements</li> </ul> </li> </ul>	8	7,9

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<ul style="list-style-type: none"> <li>○ Prototyping</li> <li>○ Evaluation</li> <li>○ Conceptual and Physical Design</li> <li>○ Security requirements</li> </ul>		
<ul style="list-style-type: none"> <li>● Psychological Foundations           <ul style="list-style-type: none"> <li>○ Memory, attention, and making mistakes</li> <li>○ Hearing and Haptics</li> <li>○ Affective Computing and Pleasure</li> <li>○ Intelligent User Modeling</li> </ul> </li> </ul>	5	4,6,8
<ul style="list-style-type: none"> <li>● Techniques for Interactive Systems Design and Evaluation           <ul style="list-style-type: none"> <li>○ Contextual Design, interview and work modeling</li> <li>○ Task Analysis</li> <li>○ Generic techniques and current issues</li> <li>○ Software characters, intelligent agents and special contexts</li> <li>○ Design techniques used to support secure computing</li> </ul> </li> </ul>	7	7, 8, 10

**Course Outcomes Emphasized in Laboratory Projects / Assignments**

	<b>Outcome</b>	<b>Number of Weeks</b>
1	Home Information Center Outcomes: 2,3,4,5	2
2	Single User Interaction System Design Outcome: 7, 10	3
3	Innovative System Prototyping Outcomes: 6,8, 9	2

**Oral and Written Communication**

Some coverage

**Social and Ethical Implications of Computing Topics**

Some coverage

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**Approximate number of class credit hours devoted to fundamental CY/IT topics**

Topic	Core Hours	Advanced Hours
Algorithms:		
Software Design:	2.0	1.0
Computer Organization and Architecture:		
Data Structures:		
Concepts of Programming Languages		
Other CS Topics:		

**Theoretical Contents**

None

**Problem Analysis Experiences**

1. 

Human Information Processing Analysis
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2. 

Task Analysis
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**Solution Design Experiences**

1. 

Single User Interaction Design
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2. 

Innovative Interaction Prototyping
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**The Coverage of Knowledge Units within Information Technology Body of Knowledge<sup>1,2</sup>**

Knowledge Unit	Topic	Lecture Hours
HC1	Human factors: cognitive principles, understanding the user, designing for humans	6
HC2	HCI aspects of application domains: type of environments, cognitive models, approaches	6
HC3	Human-centered evaluation: heuristics, usability testing and standards	6
HC4	Developing effective interfaces: understanding interaction styles, matching interface elements to user requirements, GUIs and non-GUI interfaces, prototyping	6
HC5	Accessibility: biometrics, repetitive stress syndrome, guidelines and regulations	2
HC6	Emerging Technologies: alternative input/output devices, mobile computing, wearable computing, virtual reality systems, pervasive computing, sensor-nets	6
HC7	Human-Centered Computing: human-centered design methods, software development lifecycle, user analysis of profiles and personas, social computing, task analysis, scenarios, uses cases	6
Software Security: Implementation	Designing interfaces to support data masking, privacy, and secure access; validation of input	3
Human Security: Personal Data Privacy and Security	Developing effective interfaces: selective data input requirements and data masking to ensure privacy and security	3

<sup>1</sup>See [https://www.acm.org/binaries/content/assets/education/cs2013\\_web\\_final.pdf](https://www.acm.org/binaries/content/assets/education/cs2013_web_final.pdf) for a description of Knowledge units

<sup>2</sup> See <https://www.acm.org/binaries/content/assets/education/curricula-recommendations/csec2017.pdf> for a description of Knowledge units